

Teacher's Guide for the New English Curriculum Ninth Grade

Unit 5 Unexpected Situations 2019

Unanticipated Appointments

Client: I've been waiting for over 30 minutes and my name still hasn't been called.

Receptionist: I'm sorry, but the dentist is very busy today.

Client: How many people are waiting?

Receptionist: There are two other people in line ahead of you at the moment.

Client: How much longer?

Receptionist: Maybe another 30 minutes.

Client: Could I reschedule my appointment for another time?

Receptionist: When would you like to schedule the appointment?

Client: On Saturday at 8:00AM, please, if you have availability.

Receptionist: I'm sorry, but you won't find a dentist on the weekend. We are not open at that time.

Client: Okay, what about the rest of the week?

Receptionist: Unfortunately, no, today is the best.

Client: Okay, I will wait.

Receptionist: I am going to begin by asking you to fill out this form in advance and take a seat in one of the chairs until your name is called.

Client: Alright. I hope my name is called soon. I have somewhere I need to be later this afternoon!